

## TCDI streamlines document viewing with Adeptol Document Viewer



**Technology Concepts & Design, Inc., TCDI®** provides advanced litigation technology software and services in support of electronic data discovery and litigation case management to some of the largest and most public litigation in U.S. history. TCDI's experience includes developing software and managing systems for some of the largest product liability litigation in U.S. history. TCDI provides ediscovery products such as Discovery WorkFlow™ for the management, tracking and reporting of content moving through the various processes along with a ClarVergence® online review and production module that employs some of the most powerful and advanced features and capabilities available to improve the speed and accuracy of document review.

### Challenge

There was a need to streamline the document viewing process as a part of different products. TCDI products support numerous document types and challenge was to create a document viewing solution that could not only support the extensive list of document types, but also allowed the end users to view the highly confidential documents at a faster pace with no need to download any additional viewing software at the client side. Security is paramount at TCDI®. All client data is

protected by an impenetrable security wall. For just one example of the strict protocols being implemented at TCDI, each client has dedicated servers, ensuring that their data resides in its own isolated electronic zone. Faster information access and document viewing without the need for any additional software were some of the key areas the document viewing solution needed to provide.

### Solution

As an integral part of its solution, TCDI chose Adeptol's AJAXDocumentViewer Enterprise Edition product to provide sophisticated enhanced document viewing and collaboration capabilities for drawings, images and other types of documents. "Security and data protection has been and continues to be the cornerstone of TCDI. We were looking for a product which could serve all this secure information from the server side. Adeptol AJAX Document Viewer's capability to do this without the need for any extensive integration work really attracted us towards the product." said Don Eckstein – Vice President of Development at TCDI. "More over the fact that it could handle more than 300 document types right out of the box with the ability to keep control on documents while sharing them with others really set it apart among the other similar products out there" further added Don Eckstein.

***Day-to-day, TCDI relies on Adeptol Document Viewer's powerful but lightweight, non-intrusive components to serve its wide range of customers using its different e-discovery and litigation case management solutions. Adeptol AJAX Document Viewer enabled TCDI to offer a self-optimizing viewing solution to its customers while adding to the future business growth and change.***

**To learn more, visit [www.adeptol.com](http://www.adeptol.com)**

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